

JB e-Platform – private customers

Accessing materials on jbe-platform.com

When you arrive on the platform <https://www.jbe-platform.com/> and you are within the registered IP range for your institution (and your institution has obtained any content on our platform), you will see a logo and statement that “you have access to materials subscribed to / purchased by {your institution}”. If you are at home or traveling, you may still be able to get access to materials through your institution, by login in to your institution’s system; many institutions have set up a proxy server within their IP range for this purpose. Sometimes this is done through an Athens or Shibboleth login; your institution will be able to provide you with information on this.

The screenshot shows the John Benjamins e-Platform homepage. At the top, there is a search bar with the text "Search Site" and a "Go" button, followed by "Advanced Search". Below the search bar is a navigation menu with links for "e-Journals", "e-Books", "Book Series", "Online Resources", "Collections", "Subjects", and "About". The main content area features a "Follow us" section with social media icons and a "News" section with links to "OA Transformative Agreements" and "EBA & Collections". A large red box highlights the text "LOGO or NAME of your INSTITUTION" and a message stating "You have access to materials subscribed to / purchased by:". Below this, a red-bordered box contains the text: "Register to create your user account, or sign in if you have an existing account". At the bottom, a welcome message reads: "Welcome to the e-content platform of John Benjamins Publishing Company. Here you will find all of our electronic books and journals, for purchase and download or subscriber access. For information on our print publications, or for author information (incl. submissions), visit our general website".

Register

If you also want to purchase materials yourself, or access materials that you yourself have purchased or have been given access to, or if you want to save searches, alerts, etc., you need to log in – additionally – with your personal account.

If you do not yet have a personal account, you can set one up through

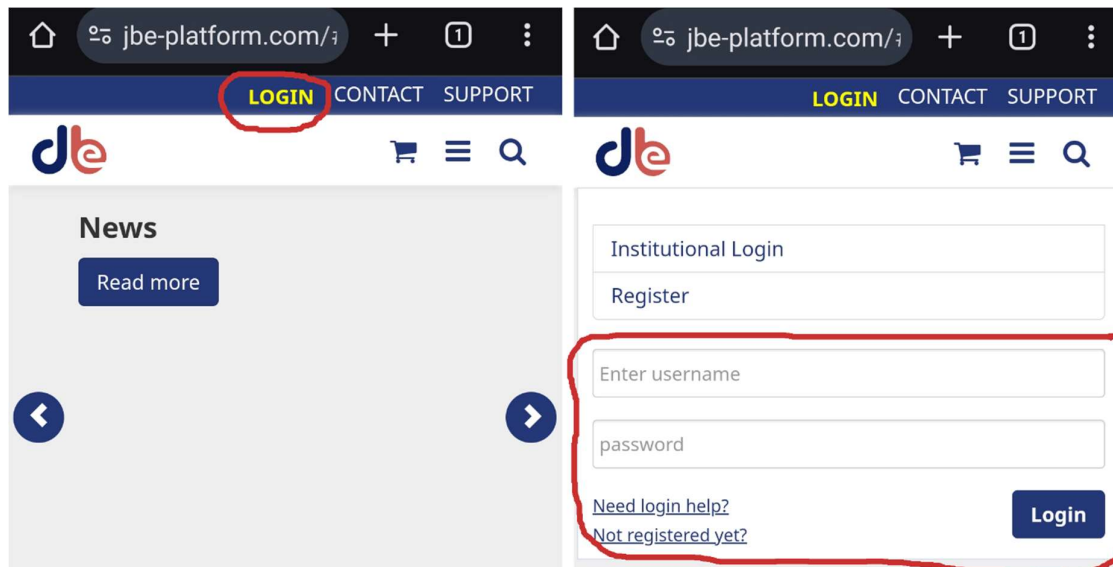
<https://www.jbe-platform.com/registration/personal>

Signing in

If you have an personal account, you need to sign in in order to access your materials.

The screenshot shows the John Benjamins e-Platform homepage with a login form. The navigation menu and "Follow us" section are visible. A red-bordered box highlights the login form, which includes fields for "Username:" and "Password:", a "Login" button, and links for "Need login help?" and "Not registered yet?". Below the form, the text "subscribed to / purchased by:" is partially visible.

or on a mobile device



Purchasing materials

Please note, this platform is **only for access to e-content**; if you want to purchase a print copy of a book, or a journal subscription, you need to visit <https://benjamins.com/> ! Also note that **we only sell publications by John Benjamins Publishing Company**, this is not a generic book store.

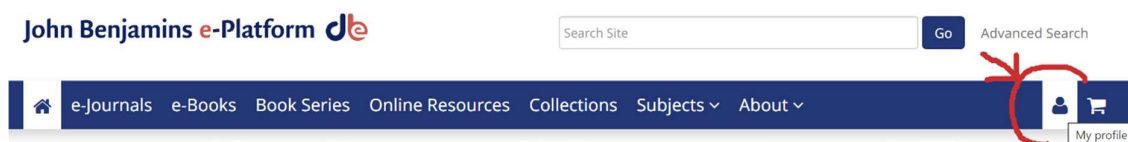
You can purchase access to e-content (books and journal articles) by adding them to the shopping cart and paying by credit card.

When you have completed the payment, you will see a messages on screen and in your email mention that 'your payment was successful' or 'the payment has been processed'. This means that the information has been received by WorldPay for processing, not necessarily that Benjamins has received this payment. In cases where WorldPay considers the payment suspicious – which sometimes happens when your address/country does not match the country of your IP address and/or the country of your credit card – they may hold off processing the payment for further checking for a few days. John Benjamins has no influence whatsoever on the processes within WorldPay; we have to wait until they settle the payment, before our platform registers the purchase as completed and access is enabled.

Accessing your materials

When you are logged in content to which you have access will show up on our platform with the orange [S] logo. You can browse to it or search for it.

You can also find a list of all your materials by going to "My Profile".



Here you will find, among other things, "Content & orders":



Under "Subscriptions" you will find everything that you have access to (not just subscriptions, also books and journal articles). This listing includes the access provided by your institution, if you are recognized through their IP range.

Under “My Orders” you will find the items that you purchased through the platform’s shopping cart. To get from the order to the publication, make sure that you have selected “all” to see all your purchases, not only the “recent” ones.

My orders

Show

Order number	Order date	Order total	Number of items	Order status
10781	20 Feb 2015	€ [REDACTED]	1	[REDACTED]
7901	03 Nov 2014	€ [REDACTED]	1	Completed

Click on the order number to get the details for the order.

[Home](#) / [My Profile](#) / [My orders](#) / [View order](#)

Order number:7901

[View receipt](#)

Order date: 03 Nov 2014

Amount: € [REDACTED]

Payment by: worldpay

Payment reference: [REDACTED]

Status: Completed

Item	Type	Quantity	Unit Price	Tax	Price	
Dizionario Combinatorio Compatto Italiano	online	-	€ [REDACTED]	-	€ [REDACTED]	Access full text

You can click the title, or the “Access full text” link to go to the publication.